

## Safety Alert:



Maintain distance from electrical installations for your own safety

Large scale construction activity is taking place in Delhi. Many of these dwellings and unauthorized constructions / extensions – built in various colonies have come underneath and dangerously close to discom existing overhead Low Voltage (LV), High Voltage (HV) and Extra High Voltage (EHV) lines and electricity installations. These are in complete violation of Regulation 62 and 63 of the Central Electricity Authority. (Measures relating to Safety and Electric Supply) Regulations, 2023 (“CEA Safety Regulations, 2023”), read with Section 53, 68(5) and Section 161 of Electricity act 2003, as amended from time to time.

Building extensions, structures, projections, balconies, chajjas or boundary walls etc must maintain a minimum vertical and horizontal distance from the electricity mains and electricity installations, as stipulated in the regulations.

Lines / Installations	Minimum vertical clearance where line is passing above a building / structure / balcony etc.	Minimum horizontal clearance where line is passing adjacent to a building / structure / balcony etc.
Lines of voltage upto 650 Volts	2.5 metres from the highest point	1.2 metres from the nearest point
High Voltage line exceeding 650 Volts upto and, including 11000 Volts	3.7 metres from the highest point	1.2 metres from the nearest point
High Voltage line exceeding 11000 Volts and upto and, including 33000 Volts	3.7 metres from the highest point	2 metres from the nearest point
Extra High Voltage line exceeding 33 KV	3.7 metres (Plus 0.30 metres. for every additional 33000 Volts or parts thereof )	2 metres (Plus 0.30 metres. for every additional 33 KV or part thereof)

These rules have been framed for your safety, to avoid any mishap, fatal accidents and power disruptions.

BSES once again appeals to the owners of such unauthorized constructions to immediately remove their illegal and unauthorised constructions from near the electricity mains and installations. Violators of the stipulated regulations will be held personally responsible for any direct or indirect loss (life, property etc) and liable for prosecution as per applicable laws.

## BSES and TERI Forge a Green Alliance to Accelerate Delhi's Energy Transition

BRPL and BYPL have signed strategic MoUs with TERI to boost renewable energy integration, smart distribution technologies, and advanced energy storage solutions in Delhi's power sector. The MoUs were signed by BRPL CEO Mr. Abhishek Ranjan, BYPL CEO Mr. Amarjeet Singh, and TERI Director General Dr. Vibha Dhawan, in the presence of Director and Group CEO BSES Mr. Amal Sinha, along with senior officials from BSES and TERI.



This three-year partnership focuses on enhancing sustainability, operational efficiency, and consumer-centric innovations. It covers Distributed Energy Resources (DERs), grid-scale storage, EV integration, smart grids, digital twins, AI/ML applications, energy efficiency, and demand-side management.

## HOW TO MAKE PAYMENTS SAFELY

Stay alert at all times and pay your electricity bills only through the bonafide platforms.

## CONSUMER ALERT



	BRPL	BYPL
<b>BSES WhatsApp</b>	Simply type "HI" and send it to 8800919123	Simply type "HI" and send it to 8745999808
<b>Mobile App*</b>	BRPL Power App	BYPL Connect
<b>Website*</b>	www.bsesdelhi.com	
<b>E-Wallet</b>	Paytm, PhonePe, Google Pay, Amazon Pay	
<b>QR Code</b>	Printed on the Bill	
<b>Pay Now option</b>	Printed on the e-Bill	

### CONSUMER ALERT by BSES

to make consumers beware of fraudulent calls & messages regarding payment of electricity bills.

### FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273, E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7  
19122

SMS  
5616108

Power theft related  
8588892156  
No Supply complaints  
8745999808

Streetlight  
41999808